



# **FREQUENTLY ASKED QUESTIONS (FAQ)**

**Week of Immersion and  
Networking (WIN)  
Programme.**

**Trimester 3, 2020/2021**

**Frequently Asked Questions:  
Week of Immersion and Networking (WIN) Programme**

**Q1: What is the purpose of the WIN programme, and why is it important?**

- You will feel more comfortable about attending MMU after acquainting yourself on important information, for e.g. academics, finances, campus resources, etc., from the online orientation modules.
- You will also be able to meet other new students, student leaders, lecturers, and staff who might provide you with answers to critical questions, enable you to establish connections with others, and prepare you for your time at MMU.

**Q2: When is the WIN Programme?**

- New students enrolled for **degree programmes: 3 April** (starting at 3 pm) until 8 April (ending at 1 pm).
- New students enrolled for **foundation and diploma programmes: 24 April** (starting at 3 pm) until 29 April (ending at 1 pm)

**Q3: Do we get our hostel room keys during the WIN Programme? When can we move in?**

- You will be able to collect your hostel room keys on 3 April (degree programmes) and 24 April (foundation and diploma programmes) from the registration counters at Dewan Tun Canselor (Cyberjaya) and Main Hall (Melaka).
- You can check in right after receiving the hostel keys.

**Q4: Where will the WIN Programme be held? Is it online or on campus?**

- The WIN will be held on MMU campuses.
- You can join the WIN programme physically on campus or you can join via online.
- If you choose to study online this trimester, you should join the WIN programme via online. However, if you stay within the vicinity of MMU campuses, you can request to join the WIN programme physically on campus. Please request via email at [stad@mmu.edu.my](mailto:stad@mmu.edu.my)

**Q5: How do I access the online WIN Programme modules?**

- You will receive the Info Pack after registration.
- You will have access to the WIN Programme modules via the [WIN Portal](#).

**Q6: What can I do if I have not received a WIN Programme invitation or the Info Pack?**

- You will have to complete your registration in order to receive the Info Pack.
- This can be done online (e-registration) or at the registration counters on campus on 3 April 2021 (degree programmes) or 24 April 2021 (foundation and diploma programmes).
- Please email us at [stad@mmu.edu.my](mailto:stad@mmu.edu.my) for further information.

**Q7: If I have not received my WIN kit, how am I going to get it?**

- The WIN kit will be handed over to you during the WIN Programme week.

- If you choose online learning, please contact [stad@mmu.edu.my](mailto:stad@mmu.edu.my) for further details on collection.

**Q8: Is there a way I can watch the recording version of yesterday's WIN Programme?**

- The recorded sessions will be accessible via the WIN Portal.

**Q9: Are all classes online?**

- Classes are divided into lectures and tutorial sessions.
- All lectures are online.
- Tutorial sessions are conducted online and face-to-face.
- Please state your preference for teaching and learning activities via this [confirmation slip](#).
- However, all lectures and tutorial sessions for the Faculty of Cinematic Arts students are conducted online only.

**Q10: Whom should I contact if I need accommodation /hostel facilities?**

If you require details on accommodation/hostel facilities, please contact: 03-83125212 or email [zaliza.bakar@mmu.edu.my](mailto:zaliza.bakar@mmu.edu.my) (Cyberjaya Campus) OR 06-2523042 or email [suliza.ajohan@mmu.edu.my](mailto:suliza.ajohan@mmu.edu.my) (Melaka Campus).

**Q11: What if my question wasn't answered in this FAQ?**

If your question wasn't answered here, please email us your question/s at [stad@mmu.edu.my](mailto:stad@mmu.edu.my).