

Frequently asked questions (FAQs) for short courses

Who are the trainers for these short courses?

All the trainers are academics (including Professors and Associate Professors) from the Faculty of Engineering, Multimedia University, Cyberjaya who are highly qualified in their field. Most trainers have PhD qualification and relevant experience in the related topic.

Are your short courses HRDF claimable?

Yes, all our short courses are HRDF claimable.

Is there a discount for the short course?

Yes, please check the course information file for the related short course for the discount offered. There is a discount for MMU alumni, students, group registration and early bird fee.

Is there any certification provided after taking the short course?

No certification is provided. However, we will provide a certificate of attendance for each participant.

Is the short course limited to Malaysians?

No, it is open to both Malaysians and international participants.

What is the mode of delivery for the short course?

From June 2020 to October 2020, the mode of delivery will be fully online, with a maximum of 4 hours per day. From November 2020 onwards, some of the short courses may be physical courses.

Is there any age limit for the participants?

No, there is no age limit for the participants. However, it is only open to those who are 18 years old and above.

Is there any pre-requisite courses or knowledge for the short courses?

Please refer to the relevant course information file to check if any pre-requisite courses or knowledge is required.

Can we request for a customized short course?

Yes, you may! Please email us at zubaida@mmu.edu.my or katrina@mmu.edu.my for any enquiries about customization of short courses.

What is the payment method?

You may do a bank transfer directly to our account number as below:

Account name: Unitele Multimedia Sdn Bhd
Account number: 86-0090180-2
Bank: CIMB Islamic Bank Berhad

Payment must be made 2 weeks before the short course (7 days before for some courses). Please note that if the minimum number of participants is not met, the course may be postponed or cancelled and participants can get a refund on their payment (if they wish). Please note it will take 60 days for your refund to be processed.

Alternatively, we also accept payment via letter of undertaking (LOU). Please email us at zubaida@mmu.edu.my or katrina@mmu.edu.my for further details on the LOU process.

What is the platform used for the online short course?

We will use Google Meet for the online short course. A link to join a Google Meet session will be given to you. To join a video meeting, you need to download the Meet mobile app or use a supported web browser. Please refer to this link for more details on the video meeting requirements:

<https://support.google.com/meet/answer/7317473?hl=en>.

Will the course materials be provided?

This will depend on the relevant short course. Please refer to your trainer.

Where can I find detailed information on each short course?

You may click on the specific course information at the following link:

<https://www.mmu.edu.my/foe/short-courses/>

Why do some courses have 3 sessions? Do I need to attend all 3 sessions?

All the sessions are similar but with different dates. You only need to attend 1 session.

What is the advantage of attending your short course?

Our short courses will help you develop specialised skills and technical knowledge to remain up-to-date and relevant in the industry. It is a great opportunity to get an insight into all the latest developments in 5G technology, Internet of Things and other cutting-edge technologies.